



Mail Service Pharmacy

Getting Started

If this is the first time you have used Innoviant Pharmacy, Inc. to fill your prescriptions, you must complete **BOTH** the enrollment and order forms.

If you have already used Innoviant Pharmacy, Inc. and are simply sending in a new prescription, you **ONLY** need to complete information on the order form.

Instructions

- Fill out the form(s) with black ink and print clearly in UPPERCASE letters.
- Refer to your prescription ID card for PCN, group and member ID numbers.
- Place the form with your original written prescription(s) and applicable copayment in an envelope and mail to: **Innoviant Pharmacy, Inc., P.O. Box 400, Hatboro PA, 19040-0400**. Failure to provide the appropriate copayment may delay the processing of your order.

Refills

You can order refills by phone at 1.888.Rx.REFIL (**1.888.797.3345**) or online at www.innoviantrx.com. Have your prescription number, ZIP Code, credit card and expiration date ready.

Please note: Most prescriptions expire after one year and cannot be refilled even if the prescription label indicates you have refills remaining.

Customer Service

We are available to assist you 24-hours a day, 7 days a week at **1.877.390.9200**. Our call volume is high on Mondays and peaks daily between 11 a.m. and 3 p.m., CT. For faster service, please call at an alternate time. Thank you for helping us serve you better.

Please report any shortage, damage or non-receipt of order within 30 days.

ENROLLMENT FORM

ID

BIN #:
Rx PCN #: (8 DIGITS) Rx Group #: (8 DIGITS)
Member ID #: (INCLUDE ZEROS. MAY NOT USE ALL SPACES.)

ENROLLEE #1

Name: _____
Address: _____
City: _____ State: ZIP Code:
Email Address: _____

Date of Birth / /
Gender Male Female
Dependent Code (if applicable)
Drug Allergies
 Codeine Erythromycin Penicillin
 Sulfa No Known Other: _____
Health Conditions
 Arthritis Diabetes Glaucoma
 Hypertension Heart Disease Stomach Disorders
 Thyroid Disease No Known Other: _____

ENROLLEE #2

Name: _____
Address: _____
City: _____ State: ZIP Code:
Email Address: _____

Date of Birth / /
Gender Male Female
Dependent Code (if applicable)
Drug Allergies
 Codeine Erythromycin Penicillin
 Sulfa No Known Other: _____
Health Conditions
 Arthritis Diabetes Glaucoma
 Hypertension Heart Disease Stomach Disorders
 Thyroid Disease No Known Other: _____

ENROLLEE #3

Name: _____
Address: _____
City: _____ State: ZIP Code:
Email Address: _____

Date of Birth / /
Gender Male Female
Dependent Code (if applicable)
Drug Allergies
 Codeine Erythromycin Penicillin
 Sulfa No Known Other: _____
Health Conditions
 Arthritis Diabetes Glaucoma
 Hypertension Heart Disease Stomach Disorders
 Thyroid Disease No Known Other: _____

